Cloudreach Resource Descriptions

Cloudreach Resource	Skill and Role Description	Experience Level	Certifications
Principal Programme/ Project Delivery Manager	- Oversees inflight workstreams ensuring all remain in alignment with the Customer's strategic objectives. - Provides a single point-of-contact and accountability for all Service Provider workstreams. - Leads collaboration between the Customer, the Service Provider, and Third Party project teams. - Optimises financial, human, and other resource allocations between projects and ensures effective resource utilisation across the program. - Establishes and ensures adherence to project management, reporting, communication, and quality standards. - Communicates status, sets expectations on Deliverables, and reports any obstacles to stakeholders and/or senior leadership on a regular and timely basis.	8+ years	Program Management Certification (MSP, PgMP, SAFe etc.) Project Management (PMP, PrinceII or equivalent) Agile (PSM I, CSM or equivalent) At least 2 Associate level CSP cert
Senior Programme/ Project Delivery Manager	- Experienced project manager with successful management of several Cloud customer projects - End-to-end management of the project in terms of organization, time, budget, information, third parties and quality control - Providing project-based direction and coaching to the project team members - General obligation to achieve results within the program with the authority to delegate - Experienced in Agile and Waterfall delivery - Analyses requirements and advises on scope and options for operational improvement. - Demonstrated creativity and innovation in applying solutions for the benefit of the Customer.	5-10 years	Project Management (PMP, PrinceII or equivalent) Agile (PSM I, CSM or equivalent) At least 1 Associate level CSP cert
Project Delivery Manager	- Experienced project manager with successful management of several Cloud customer projects - End-to-end management of the project in terms of organization, time, budget, information, third parties and quality control - Providing project-based direction and coaching to the project team members - General obligation to achieve results within the program with the authority to delegate - Experienced in Agile and Waterfall delivery - Analyses requirements and advises on scope and options for operational improvement.	5-10 years	Project Management (PMP, PrinceII or equivalent) Agile (PSM I, CSM or equivalent) At least 1 Associate level CSP cert

	• Demonstrated creativity and innovation in applying solutions for the benefit of the Customer.		
Cloud Architect	• Excellent skills in architecting, designing, and implementing complex systems or applications by using cloud platforms. • Deep technical experience in one or more of the following competencies: o continuous integration and continuous delivery; o adoption of DevOps practices; o enterprise architecture; o infrastructure design using: virtualisation, networking, storage, database; o IT security and governance; and o automation and system orchestration. • Knowledge and experience in enterprise architecture for large enterprises. • Good experience in an agile development environment.	5+ years	At least 1 Pro level certification and 1 Specialty certification within at least 1 CSP
Cloud Consultant	• Works in partnership with the Customer to formulate enterprise-wide IT strategies and provide advice and counsel on solution development and implementation. • Responsible for leading the evaluation and implementation of complex advanced technologies. • Applies industry best practices and subject matter expertise to lead the design, development and deployment of a technology solution to a complex business problem.	10+ years	Associate level CSP cert and associate speciality cert Project Management or Business Architecture cert (TOGAF, PMP, PrinceII)
Cloud Strategist	• Provides strategic oversight, advisory and guidance to the technology leadership team as part of the overall cloud transformation programme, ensuring activities align with overall strategic goals for the Customer. • Understands, explains and presents complex technical ideas to both technical and non-technical audiences at all levels up to the highest in a persuasive and convincing manner. • Has a broad and deep IT knowledge coupled with equivalent knowledge of the activities of those businesses and other organisations that use and exploit IT. • Communicates the potential impact of emerging technologies on organisations and individuals and analyses the risks of using or not using such technologies. • Assesses the impact of legislation, and actively promotes compliance.	20+ years	N/A
Associate Cloud Systems Developer	• Understands customer requirements and manages expectations for personal deliverables. • Actively delivers part of a workstream or project. • Writes and maintains IaC and admin scripts and demonstrates code ownership. • Understands CI/CD concepts, network engineering concepts and solution engineering decisions. • Awareness of CSD domains	Graduate +	Certifications - 1 Associate level CSP certificate.

CoreCloud Systems Developer	• Understands customer requirements and manages expectations for personal deliverables. • Has experience in successfully implementing enterprise solutions in the cloud using a vast range of cloud technologies and one cloud platform (AWS, Azure, GCP, AliCloud). • Practices and evangelises best coding practice. Has worked with CI/CD and Testing Frameworks. • Has helped design or build a network solution for customers. • Proficiency in most of CSD domains	3+ years	2+ Associate level CSP certificates
Senior Cloud Systems Developer	• Has guided and influenced customer stakeholders. Challenges client expectations and project scope where needed. Aware of the customers political landscape beyond the technology. Clarifies and communicates internally customer objectives. • Technical lead for small/medium complexity projects or workstream on large complexity projects. • Has experience in successfully implementing enterprise solutions in the cloud using a vast range of cloud technologies and one cloud platform (AWS, Azure, GCP, AliCloud). • Pushes back bad code and can pick up most people's code to enhance and optimise with explanation. Practices and evangelises best coding practice. Has worked with CI/CD and Testing Frameworks. Had helped design or build a network solution for customers.	Typically 5+ years	Certifications - At least 1 pro level CSP cert in a and at least 1 Associate level CSP cert in another platform
Principal Cloud Systems Developer	• Deliver technical solutions using cutting edge technologies and industry best practices. • The Principal Cloud Systems Developer acts as an SME within the Professions • They promote the use of automation to solve technical challenges and strive to create elegant, reliable, performant and cost-effective solutions as part of the project deliverables. • Has guided and influenced customer stakeholders. Challenges client expectations and project scope where needed. Aware of the customers political landscape beyond the technology. Clarifies and communicates internally customer objectives. • Technical lead for small/medium complexity projects or workstream on large complexity projects. • Has experience in successfully implementing enterprise solutions in the cloud using a vast range of cloud technologies and one cloud platform (AWS, Azure, GCP, AliCloud). • Pushes back bad code and can pick up most people's code to enhance and optimise with explanation. Practices and evangelises best coding practice. Has worked with CI/CD and Testing Frameworks. • Has helped design or build a network solution for customers.	10 + years	Varies among: 4 Pro certs across two CSPs 1 Technical cert (not CSP based) 1 Softskill cert

Role	Description	Experience	Certifications
SAP Consultant	- Excellent skills in architecting, designing, implementing complex SAP landscapes on public cloud environments. - Deep technical experience in one or more of the following competencies: - architecture design and sizing of SAP infrastructures; - automation of SAP infrastructure and SAP software deployment; and - SAP Basis operations such as installations, patching, upgrades, application of Enhancement Packages, system copies, backup and restore, high availability and disaster recovery setups, performance optimisation.	3+ years	Certified by SAP and relevant CSP on at least one of the following certifications: SAP OS/DB Migrations SAP Technology Consultant Associate CSP Architect Associate
Software Architect	- Provides architectural technical excellence on practicing application refactoring and cloud-native development on public cloud platforms. Aids in app design. - Has successfully delivered at least 3 cloud delivery projects for at least 2 different customers. Adept at strategic planning with understanding how to identify business needs, problems, and risks.	5+ years	At least 1 Pro level certification and 1 specialty certification
Software Engineer	- Experience using existing libraries, frameworks, and RESTful APIs to create complex applications. - Strong fundamental quality driven software engineering skills. - Demonstrable fluency of best practice in Agile, Scrum, BDD, TDD, CI and CD. - A rich breadth of experience in testing web, API and mobile fundamentals. - Application Modernisation, the Software Development framework and Platform experience, utilising Test Automation, CI/CD and other relevant best practices.	3+ years	2 Associate or 1 Pro level CSP certificate and/or specialty certificate